



## "Better Benefits Through Collaboration"

### Important Information for Employees with an ICUBA FSA- HRA Debit Card



ICUBA is thrilled to announce in October, **Discovery Benefits** will be our newest Brand Partner and the new service provider for ICUBA's flex services including the ICUBA Debit Card for Health Reimbursement Account (HRA), Healthcare Flexible Spending Account (HCFSAs) and Dependent Care Spending Account (DCSA), and our retiree and COBRA services.

In order for ICUBA to provide this better service, you will experience a "blackout period" in which you will have NO use of your ICUBA Debit Card or access to online activities for all HRA and FSA services. The period will begin on October 1, 2020 and is expected to end on October 20, 2020. Please save your receipts for eligible items during this time. You will be able to submit claims for reimbursement when the blackout period ends. If the blackout period ends sooner, we'll let you know.

#### Key Dates to Remember:

**10/01/2020-10/07/2020:** In the first week in October, all employees with an ICUBA spending account (HRA, HCFSAs and DCSAs) will receive two **NEW ICUBA Benefits VISA Cards**. New cards will be delivered to your home address in an unmarked white envelope. All employees should ensure your home address is up to date at <http://icubabenefits.org> (to change your home address please contact your HR department immediately).

**10/01/2020:** The blackout period begins.

**\*\*10/01/2020-10/19/2020\*: (Blackout Period) Effective October 1, 2020 through October 19, 2020 employees WILL NOT have access to any Health Reimbursement Account, Healthcare Flexible Spending Account and Dependent Care Spending Account Services. Point of sale transactions will be disabled.** (The last day these services will be available through Continuum and the MasterCard is 9/30/2020)

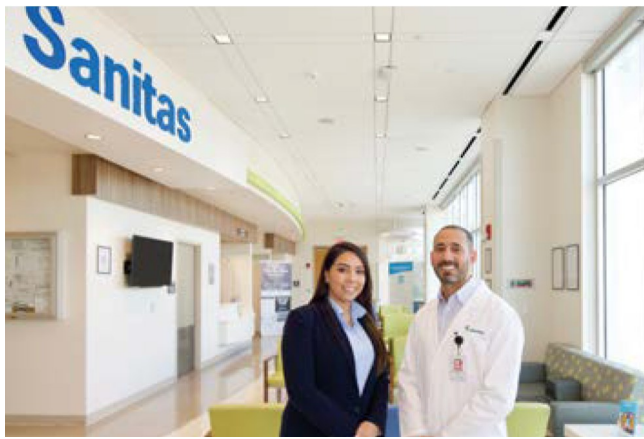
Do not plan to use your ICUBA Benefits MasterCard during this time. Plan ahead for items you may typically access in the first few weeks of October prior to October 1, 2020 (for example, make sure your prescription drugs are refilled from the pharmacy in September).

Inform any "auto-pay" service providers that automatically charge your ICUBA Benefits MasterCard for eligible services, the MasterCard is being discontinued. Make alternative arrangements with these service providers during this time period. When you receive your new Discovery Benefits VISA debit card, you should set up auto-pay again for these services providers.

**10/20/2020:** The blackout period ends. All employees with an ICUBA spending account (HRA, HCFSAs, DCSAs) can resume using your **NEW ICUBA Benefits VISA Card** for point of service transactions. The ICUBA MasterCard should be destroyed and the **NEW ICUBA Benefits VISA Card** will replace the prior card. You may access Discovery Benefits through the same benefits administration phone number with extended hours (7am-7pm, Monday-Friday) and better customer service at 866-377-5102. Discovery Benefits also provides a better member experience through the same single sign on at <http://icubabenefits.org>.

ICUBA apologizes for this inconvenience. We believe Discovery Benefits will be a great improvement for our members!





**ICUBA and Blue Cross Blue Shield of Florida have partnered with Sanitas to bring you complete medical care**



## **Welcome to more than good health!**

At Sanitas, ICUBA members will experience heartfelt care like no other place. You'll get personalized attention before, during, after and in-between visits, because our doctors and care teams support you in your everyday life.

If you've been putting it off—now's the time to catch up and get the care you need!

### **Complete medical care for the Entire Family**

- All Sanitas Primary Care Physicians have earned the BCBS Total Care designation, meaning visits are always \$0
- Receive treatment for chronic conditions such as diabetes, COPD, high blood pressure and more
- Walk-in (no appointment necessary) for your urgent care needs like acute pain, minor injuries or infections\*
- Certain Specialist visits might also be available at your Sanitas Medical Center\*

### **Virtual care from the convenience of your home**

- Telehealth visits with our doctors through video from your mobile, tablet or computer. No driving, no parking, and no waiting room from anywhere in the state of Florida!
- Patients also get access to the mySanitas Chat App to message with a doctor for any medical question or concern

*\*Urgent Care and Specialist coinsurance or copay will apply*



**With 35 locations in Florida, there's a Sanitas Medical Center near you.**

Miami-Dade • Broward • Palm Beach • Orange • Osceola • Seminole • Hillsborough

**Schedule your appointment today 1-866-315-9508**  
**[mysanitas.com/fl](https://mysanitas.com/fl)**



**Remember to visit our website—<http://ICUBAbenefits.org>**

This user friendly site is your one stop shop for all things benefits! Visit our single sign-on section located below the scrolling banner and gain access to ICUBA's Brand Partners including BCBS MyHealthToolkit and Rally, OptumRx Prescription Drug Portal, Resources for Living EAP, SurgeryPlus+, Aetna Navigator, and of course, the ICUBA MasterCard!