

# Hurricane Dorian - Preparedness and Resources

***Updated: August 29, 2019***

## National Hurricane Service

For the latest information on the path of Tropical Storm Dorian, please access the National Hurricane Center website [here](#). Updates can also be found on the [National Hurricane Center Twitter](#) page.

## Puerto Rico Resources

### **Puerto Rico Emergency Management Agency (AEMEAD)**

- (787) 724-0124

AEMEAD Coordinates the public and Federal resources available in Puerto Rico, providing the most effective services before, during, and after emergency situations; which helps to ensure the safety and prosperity of citizens. When calling select option 1 to continue in English or stay on the line to continue in Spanish. You may find additional information on their website [here](#). Please note, this website is in Spanish only.

### **The Municipal Emergency and Disaster Management Office (OMMEAD)**

- (787) 480-2030

OMMEAD provides services to residents, visitors, communities and institutions in San Juan, Ciudad \*Patria, against the impact and consequences of natural or technological risk. It provides management of occurrences before, during and after emergencies. Please access the website for a list of shelters by area [here](#).

### **211 Puerto Rico**

- (787) 728-8500

2-1-1 connects callers to health and human services information and is available Monday through Friday from 8:00 am to 5:00 pm, even during disasters. Information and resources may be provided for a variety of needs including shelter, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist. For more information, you may visit the [211 Puerto Rico](#) website. Please note, this website is in Spanish only.

### **Red Cross Puerto Rico**

- (787) 758-8150

The Red Cross has information on their website to help people prepare for Tropical Storm Dorian. You may visit the website [here](#).

- You may also call the number listed above. Information is available in Spanish and English.

### **Shelters**

Some 360 shelters are to be opened around the island. For an interactive map of all shelters in Puerto Rico, visit The American Red Cross website [here](#).

### **Red Cross – Safe and Well**

The American Red Cross provides a tool, Safe and Well, which allows individuals to list themselves as “safe and well”. Concerned family and friends can also search the list of those who have registered themselves as “safe and well” by searching registrants. This tool is available for anyone in Puerto Rico by visiting [here](#).

### **Emergency Numbers**

- Police (787) 343-2020
- Fire Department (787) 343-2330
- Water Company (787) 722-1120
- Electric Company (787) 521-3434
- FEMA (800) 621-3362
- Aquaducts & Sewers (787) 620-2482

### **Food**

#### **Second Harvest of Puerto Rico Food Bank (Banco de Alimentos de Puerto Rico)**

Provides food free of charge for citizens in the area, call or visit the website [here](#) for more information regarding the pantry closest to you.

For a complete listing of food pantries by area you may also call (787) 740-3663, select option 1 for English or option 2 for Spanish.

### Florida Resources

#### **Office of the Governor of Florida**

*On August 28, 2019 in News Release, by Staff*

**Tallahassee, Fla.** – Today, Governor Ron DeSantis issued Executive Order [19-189](#), declaring a state of emergency for counties in the path of Hurricane Dorian. The Governor is urging all Floridians on the East Coast to prepare for impacts, as the latest forecasts from the National Hurricane Center project Hurricane Dorian will make landfall on Florida's East Coast as a major hurricane.

For updated information on press releases from the Governor's office visit the website [here](#).

#### **Florida Division of Emergency Management**

The State Assistance Information Line (SAIL) can be reached by dialing 800-342-3557 and provides accurate and up-to-date information regarding an emergency or disaster situation impacting the State of Florida. It is available 24 hours a day/7 days a week. Visit the website to learn how to sign up for the statewide notification service Alert Florida for emergency alerts and public safety notifications.

- For the latest information on Hurricane Dorian visit the website [here](#).
- Updates can also be found on the [FL Division of Emergency Management Twitter](#) page.
- You may also register for the statewide emergency response alerts [here](#).

#### **American Red Cross**

The Red Cross provides emergency response services throughout the state of Florida. You can search for local shelters and get updated information on Hurricane Dorian, by visiting the chapter websites listed below.

- [Central Florida](#): Florida's Space Coast, Greater Orlando, Mid-Florida, Southwest Florida and Tampa Bay
- [North Florida](#): Northeast Florida, Capital Area and Northwest Florida
- [South Florida](#): Palm Beach, Martin, Broward Counties, Southern Gulf, Greater Miami and the Keys

#### **Shelters**

For an interactive map of all shelters in Florida, visit The American Red Cross website [here](#).

## ***Crisis & Disaster Resources***

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### **Red Cross – Safe and Well**

The American Red Cross provides a tool, Safe and Well, which allows individuals to list themselves as “safe and well”. Concerned family and friends can also search the list of those who have registered themselves as “safe and well” by searching registrants. This tool is available for anyone in Puerto Rico by visiting [here](#).

### **211**

2-1-1 Florida connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To find your local 211, visit the website [here](#) and enter your city, county or zip code.

### **Florida 511**

Florida 511 provides locally generated reports on traffic conditions on major evacuation routes, road and bridge closures, toll suspensions, and travel alerts in affected counties, cities, roadways and agencies. During an emergency, real-time information on planned routes via the 511-phone call or the app is provided. Request email alerts to be sent by phone. You may visit their website [here](#).

### **Florida Department of Education**

The Florida Department of Education works closely with school districts before, during and after natural disasters to ensure they have the resources necessary to resume normal operations as quickly as possible. We will continue collaborating with district leadership to address questions as they arise. At this time, the Department is monitoring the hurricane. Please continue to visit our website [here](#) for updates.

- Additional updates can be found on the Florida Department of Education [Twitter](#) and [Instagram](#) pages.

## **Georgia Resources**

### **Office of the Governor of Georgia**

At this time Governor Kemp has not issued a state of emergency for Georgia. For updates from the Governor’s office visit the website [here](#).

- Updates and press releases, can also be found on the Governor’s [Twitter](#) and [Facebook](#) pages.

### **Georgia Emergency Management and Homeland Security Agency**

GEMA/HS is the state's preparedness, response and recover agency. This agency works with public and private sector organizations to prevent and respond to natural and man-made emergencies. For updates on Hurricane Dorian's impact to the Georgia Coast, visit the website [here](#).

- Updates can also be found on GEMA/HS [Twitter](#) and [Facebook](#) pages.

### **American Red Cross**

The Red Cross provides emergency response services throughout the state of Georgia. You can search for local shelters and get updated information on Hurricane Dorian, by visiting the website [here](#).

#### **Shelters**

For an interactive map of all shelters in Georgia, visit The American Red Cross website [here](#).

#### **Red Cross – Safe and Well**

The American Red Cross provides a tool, Safe and Well, which allows individuals to list themselves as "safe and well". Concerned family and friends can also search the list of those who have registered themselves as "safe and well" by searching registrants. This tool is available for anyone in Puerto Rico by visiting [here](#).

### **211**

2-1-1 Coastal Georgia connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To search for local resources, search the 211 Coastal Georgia website [here](#).

### **Georgia Department of Transportation**

For updates on road closures, evacuation routes, message boards and alerts visit the Georgia DOT website [here](#).

### **FEMA**

Up-to-date resources and information on the federal response to Tropical Storm Dorian can be found [here](#).

### **Ready.Gov**

This website provides emergency updates, disaster preparedness tips and resources. You can sign up to receive emergency updates on your cell phone or download an app for updates. For hurricane preparedness resources visit their website [here](#).

### **SAMHSA – Disaster Distress Helpline**

SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. This resource is available to anyone in the United States, as well as in Puerto Rico.

- For anyone in the United States looking for support, call: (800) 985-5990
- For anyone in Puerto Rico looking for support, call: (800) 985-5990 and select option 2 for a Spanish-speaking counselor.
- Individuals in Puerto Rico looking for support may also text **Hablanos** to 787-339-2663.
- You may visit the website for more information [here](#).